



# NONVIOLENT CRISIS INTERVENTION

## Program Objectives:

- Satisfies the Behavior Intervention Training & Teacher Support Act requirement for 3 years.
- Use the philosophy of Care, Welfare, Safety, and Security and a person-centered and trauma-informed approach when responding to a person in distress.
- Interpret distress behaviors and address the cause of the behavior to de-escalate the situation.
- Assess the risk of behavior using the Decision-Making Matrix and identify preventative strategies to mitigate risk.
- Identify and respond appropriately to various levels of crisis behaviors.
- Manage your own emotional responses to distress behavior.
- Use your communication skills to be supportive and strengthen your interventions to de-escalate potential conflict situations.
- Use directive strategies when verbally intervening to de-escalate defensive behaviors.

**OCTOBER 16,  
2026  
8:00am-4:00pm**



**Verbal De-escalation and nonviolence  
crisis intervention in the school setting.**

**Audience: Administration (Principals,  
Superintendents), Teachers, Speech-  
Language Pathologists, School  
Psychologists, Paraprofessionals**

Trainer: Jessica Shepard

Location: ESU 9 - Adams Room

Cost: \$60.00

Registration: [bit.ly/4gzMBMX](https://bit.ly/4gzMBMX)

